


# Goods return

Please attach delivery note or invoice



Order number / order date	Customer No. – please state	Delivery note / invoice number	 – internal
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## Hoffmann UK Quality Tools Ltd

GEE Business Centre  
Holborn Hill  
Birmingham  
B7 5JR

### Company / Contact Details

Company	Tel.	Fax
Department	First Name	Surname
Street	Email	
Town/City		
Postcode		

### Please tick appropriate box(es)

- ☐ **Goods return** Non-catalogue items (product codes beginning with a G, L or Z), tools made to order and items in brackets can not be returned.  
For unwanted items or orders placed incorrectly we charge a 20% return/process fee (or a minimum £20 return fee).  
A copy of our returns can be found at: [www.hoffmann-group.com/GB/en/houk/consulting-and-support/downloads/forms/e/64369](http://www.hoffmann-group.com/GB/en/houk/consulting-and-support/downloads/forms/e/64369)
- ☐ **Incorrect product**      ☐ **Quality problem** (Please enter a detailed description, cutting tools with application data)  
☐ **Incorrect order**      ☐ **Miscellaneous**
- ☐ **PowerCard replacement**  
☐ **PowerCard handed over to Area Sales Manager**   ☐ **PowerCard returned to Hoffmann Group UK**
- ☐ **Claim / warranty application**
- ☐ **Repair** (Please state the maximum amount accepted for the repair costs or request a cost estimate.)
- ☐ **Maximum repair amount £ .....** net (cost estimate if exceeding)  
☐ **Cost estimate**

Quantity	Product code	Size	Reason for return or PowerCard number + date (Tool designation, application data and error description for claims and repairs)

Date	Signature
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### OFFICE USE ONLY

Authorised by:	Unique Authorisation Number:	Approved by:
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**Hoffmann Group UK**  
GEE Business Centre  
Holborn Hill  
Birmingham B7 5JR

Order by phone: 0121 716 4301  
Order by fax: 0870 417 61133  
Order by email: [sales-uk@hoffmann-group.com](mailto:sales-uk@hoffmann-group.com)  
[www.hoffmann-group.com](http://www.hoffmann-group.com)

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